Public Health team update

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Hackney

Overview

Data

Standard operating procedure (SOP)

Managing suspected cases in staff

Managing a single confirmed case in staff

Outbreaks

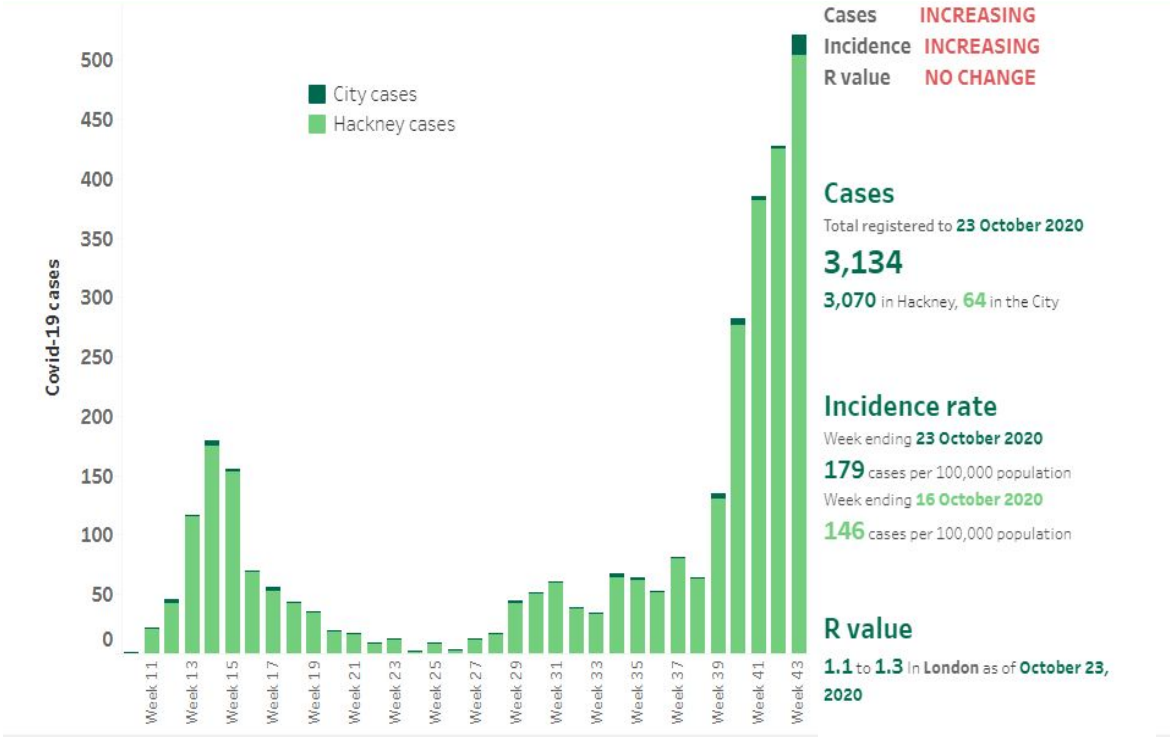
Scenario

Preventative measures

Hackney

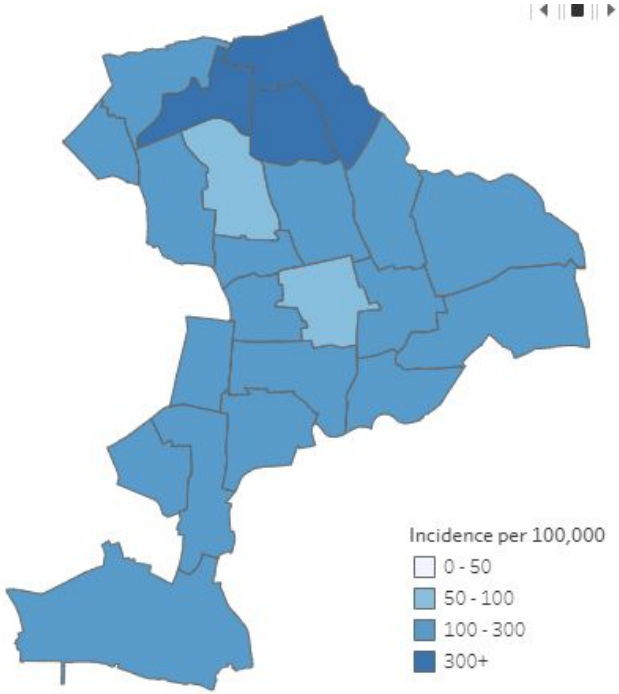
Cases over time: City & Hackney

https://hackney.gov.uk/coronavirus-data



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Weekly incidence rate in City & Hackney



Overall incidence rate

As of 21 October 2020, the ward with the highest overall incidence of Covid-19 since the start of the pandemic is **Springfield** with 2,536 cases per 100,000 population (445 cases in total).

Weekly incidence rate

For week ending 21 October 2020, **Springfield** has the highest incidence with 479 cases per 100,000 population (84 cases).

For the previous week ending 14 October 2020, **Springfield** also had the highest incidence with 405 cases per 100,000 population (71 cases).

Standard Operating Procedure (SOP)



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Standard Operating Procedure (SOP)

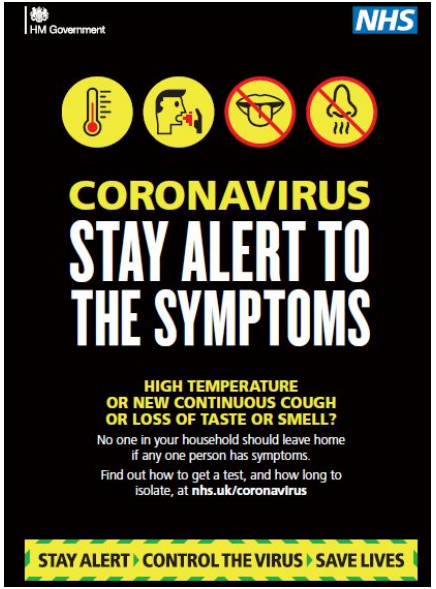
- Outlines the process of managing and reporting suspected and confirmed cases in Primary Care.
- Regularly updated
- Circulated in bulletin in August & October
- Can be found on Hackney website
- Tip - **Google ‘hackney SOP’ and click on top link**. Primary Care SOP is linked at the bottom of this page

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Managing Symptomatic staff members:

Staff member identifies as **symptomatic** while at work**:**

- Fever (>37.8)
- New, continuous cough
- Change in sense of taste or smell



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Managing Symptomatic staff members:

- Staff member to **self isolate** for 10 days
- Order a **test** via 119 or https://www.gov.uk/get-coronavirus-test OR https://nhscovidtestlondon.onk2.com/
- GP Practice should **prepare for a possible positive test result**: review guidance, risk assessments and SOP.
- No further action at this point

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Managing Confirmed Positive cases

1. **Isolate case**
2. **Identify contacts**
3. **Escalate as appropriate** - single cases vs 2 or more cases (outbreak)
4. **Share information** - Feedback your experiences and learning

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Single case in staff member

- Staff member **self isolates for 10 days**
- Staff member informs their **line manager** and engages with **NHS test & trace**
- GP practice to undertake a **risk assessment and identify contacts** through the workplace (including any patients) to self isolate for 14 days
- **Inform GP Confed:** cahccg.gpcovid-19@nhs.net / 07767 102746
- Queries to City & Hackney PH team: testandtrace@hackney.gov.uk

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Risk assessment

Contacts

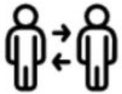
A ‘contact’ is a person who has been in close proximity with COVID-19 and is therefore at risk of infection. As well as cases, contacts must self-isolate. Contacts are defined in the following ways:

Direct contact:



- Anyone who lives in the same household as a case
- Anyone who has had face to face contact with a case, for any length of time, including being coughed on or talked to
- Anyone who has been within 1 meter of a case for one minute or longer

Proximity contact:



- Anyone who has been within two meters of a case for more than 15 minutes
- Anyone who has travelled in a small vehicle with a case

Contacts

- Must self isolate for 14 days
- Contacts are considered from 2 days before the onset of symptoms.
- Contacts should only get a test if they become symptomatic
- Where appropriate PPE is worn this is **not** a contact:
  - IPC quick reference guide
  - Government guidance for primary care

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Outbreak

2 or more cases linked to a setting within 14 days.

Practices **must** inform:

- PHE LCRC - who will assist you to undertake a risk assessment
- GP confed
- City & Hackney public health team

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Managing positive cases - escalating

Scenario	Escalation	Contact details
Single cases:	GP confed	cahccg.gpcovid-19@nhs.net / 07767 102746
Outbreak: (2 or more cases within 14 days)	GP confed PHE LCRC City & Hackney PH team	cahccg.gpcovid-19@nhs.net / 07767 102746 lcrc@phe.gov.uk testandtrace@hackney.gov.uk

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Further support

General queries? testandtrace@hackney.gov.uk

Staffing shortages? cahccg.gpcovid-19@nhs.net or 07767 102746.

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Scenario 1

A receptionist is not feeling great but knows that the team is short staffed. She comes into work but later in the day develops a fever. She works behind a perspex screen to interact with patients and removed her surgical face mask during a discussion with an elderly patient for 15 minutes. She sits 1.5m from the Practice Manager (not wearing a mask)

What are the next steps?

Who needs to self isolate?

What can the Practice do to prepare?

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Scenario 1

What are the next steps? Receptionist goes home immediately, orders a test

Who needs to self isolate? Receptionist (10 days) and household (14 days)

What can the Practice do to prepare? Check SOP and review internal procedures - cleaning, infection control measures etc, encourage facecoverings for patients and surgical face masks for all staff, hand washing etc.

Scenario 2

The receptionist goes home to self isolate and requests a test. 2 days later the result comes back as positive and she informs her line manager.

Who needs to self isolate now?

Who should the practice escalate to?

Where could the Practice access further support?

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Scenario 2

The receptionist goes home to self isolate and requests a test. 2 days later the result comes back as positive and she informs her line manager.

Who needs to self isolate now? Practice manager (within 2m for more than 15 minutes), any other contacts identified at work or through NHS T&T

Who should the practice escalate to? GP confed (single confirmed case)

Where could the Practice access further support? GP confed or testandtrace@hackney.gov.uk.. Consult the Standard Operating Procedure.

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Scenario 3

The next day, the Practice Manager who is now self isolating develops symptoms whilst at home. A test is ordered which comes back positive. A risk assessment highlights that the Practice Manager had a face to face meeting with one of the GPs 36 hours before she developed symptoms. They sat 2m apart for 30 minutes and they did not wear masks.

What are the next steps?

How does this need to be escalated?

How can the Practice get more support?

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Scenario 3

The next day, the Practice Manager who is now self isolating develops symptoms whilst at home. A test is ordered which comes back positive. A risk assessment highlights that the Practice Manager had a face to face meeting with one of the GPs 36 hours before she developed symptoms. They sat 2m apart for 30 minutes and they did not wear masks.

What are the next steps? Practice manager continues to self isolate, household must now self isolate for 14 days. An initial risk assessment to identify contacts.

How does this need to be escalated? This is now an outbreak. Inform LCRC , GP confed and City and Hackney public health team. LCRC will help risk assess.

How can the Practice get more support? GP confed or City & Hackney PH team

Scenario 4

The LCRC have undertaken a risk assessment and 2 other staff members have been identified who needs to self isolate. There is concern about how the Practice can continue to run:

Where can the Practice find support?

What else can be done?

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Scenario 4

The LCRC have undertaken a risk assessment and 2 other staff members have been identified who needs to self isolate. There is concern about how the Practice can continue to run:

Where can the Practice find support? GP confed

What else can be done? Discuss with colleagues and feedback learning or difficulties so we can improve the process

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General preventative measures

- Wearing face masks in staff communal areas (if <2m)
- Social distancing in the Practice where possible
- Washing hands and high touch points regularly
- Wearing appropriate PPE for patient interaction

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Any Questions?

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